

# Stacy

FURNITURE & DESIGN  
grapevine | allen | plano

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To whom it may concern,

I am writing this letter on behalf of Dan Hottowe and the TBRC organization.

When I first heard about TBRC I was extremely reluctant, in fact, it was 3 months before I let them on my roof! Today, they are finishing up our second location and, when complete, they will have replaced roofs at both our Allen and Grapevine location representing over 2,000,000 square feet and \$2,400,000 in brand new, free roofs!

What's most important to me is in working with professional contractors who actually do what they say they will. Everything – and I mean everything – TBRC told us they could do, they did. One roofing consultant told us that there are no hail damage warranties available. Not only did TBRC find one, they replaced both roofs with a 20-year warranty that includes a 2-inch hail warranty! I trust them completely.

In addition, when the rainstorm hit in Allen, Dan Hottowe came out on a Sunday and helped us tarp the roof to minimize the damage to the furniture. He and his crew worked all day with us to save the furniture in the store. He was always there when we needed him!

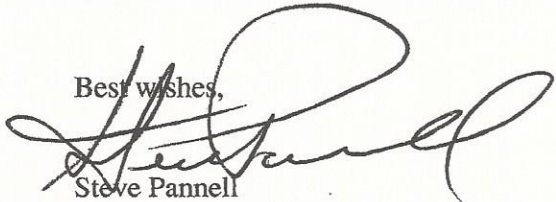
Even more amazing to me was TBRC's ability to get our Grapevine location approved. They found hail damage I didn't know we had that our previous roofers walked past for years! And they worked with our insurance carrier to help them recognize the damage and pay for 100% replacement. I've never seen anything like it.

A side benefit that never entered my mind initially was the capability of these roofs to cool our buildings down. At our Grapevine location, in the summer, we could never seem to get the inside temperature below 80-degrees. Now we can maintain a cool 73-degrees!

If you're looking for a high-integrity and professional roofing company – one who can locate hail damage that most others miss – I highly recommend TBRC!

I trust TBRC and am happy to take your call if you are interested.

Best wishes,



Steve Pannell

Facility Mgr Stacy Furniture